



California Jail Program Association
Spring 2023 Conference

March 30, 2023



Don't be ashamed of

your story

it will

Inspire

others.

The logo for JobTrain, featuring the word "JOB" in a bold, sans-serif font, followed by a stylized white star with a horizontal line through it, and then the word "TRAIN" in a bold, sans-serif font.

Kara Project Build



- Currently Incarcerated
- Initially enrolled in June 2017
- Inmate Challenges – removed
- Job Readiness in-custody Maple Street
- Returned to training in November 2017
- Graduated in March 2018 (8 certifications)
- Union sponsorship while still incarcerated
- Sponsor Thompson Builders
- Indentured into Union in July 2018
- Current wage \$27.84/per hour w/benefits
- Priority Hiring Training Support - Facebook
- Navigated support following released
- Currently living with a roommate

Contents



JobTrain

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San Mateo County Jails

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Who we are

- Anti-Poverty Workforce Development Non-Profit
- Founded in 1965
- \$10.0M Annual Budget
- 76 Staff
- Four Career Pathways
- Six Career Centers
- In-custody and Out-of-Custody Programs
- Comprehensive Supportive Services
- More...



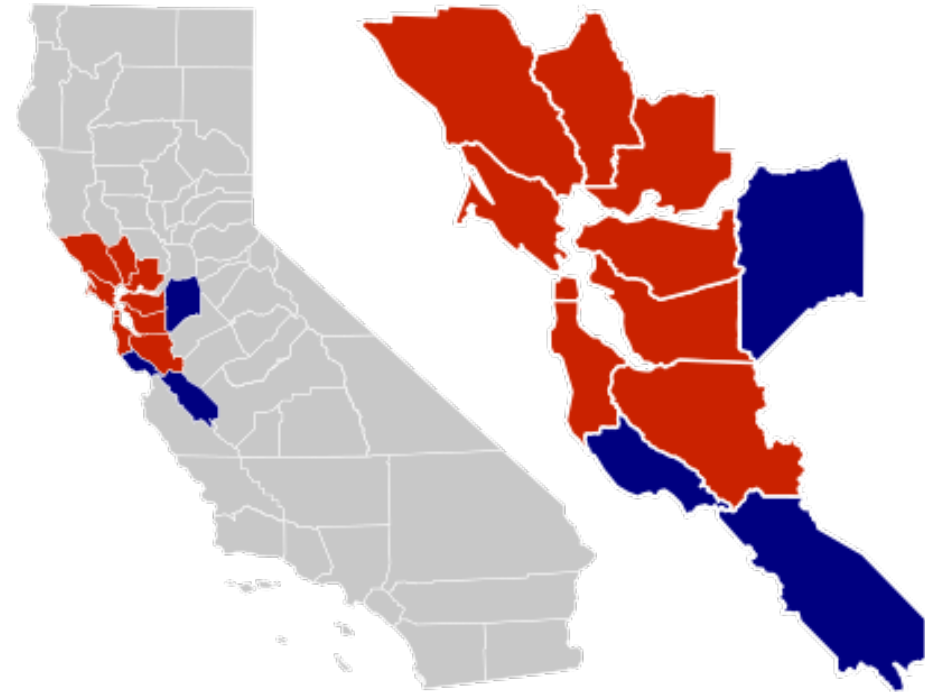
Who we serve and Outcomes

- ❑ Open to all Bay Area residents
- ❑ **2943** People served in 2022
- ❑ **94%** are those with the lowest income
- ❑ **30%** currently or formerly incarcerated
- ❑ **79%** of Graduates placed in Careers
- ❑ **73%** Placements with jobs one year later
- ❑ **\$24** Average starting wage for graduates

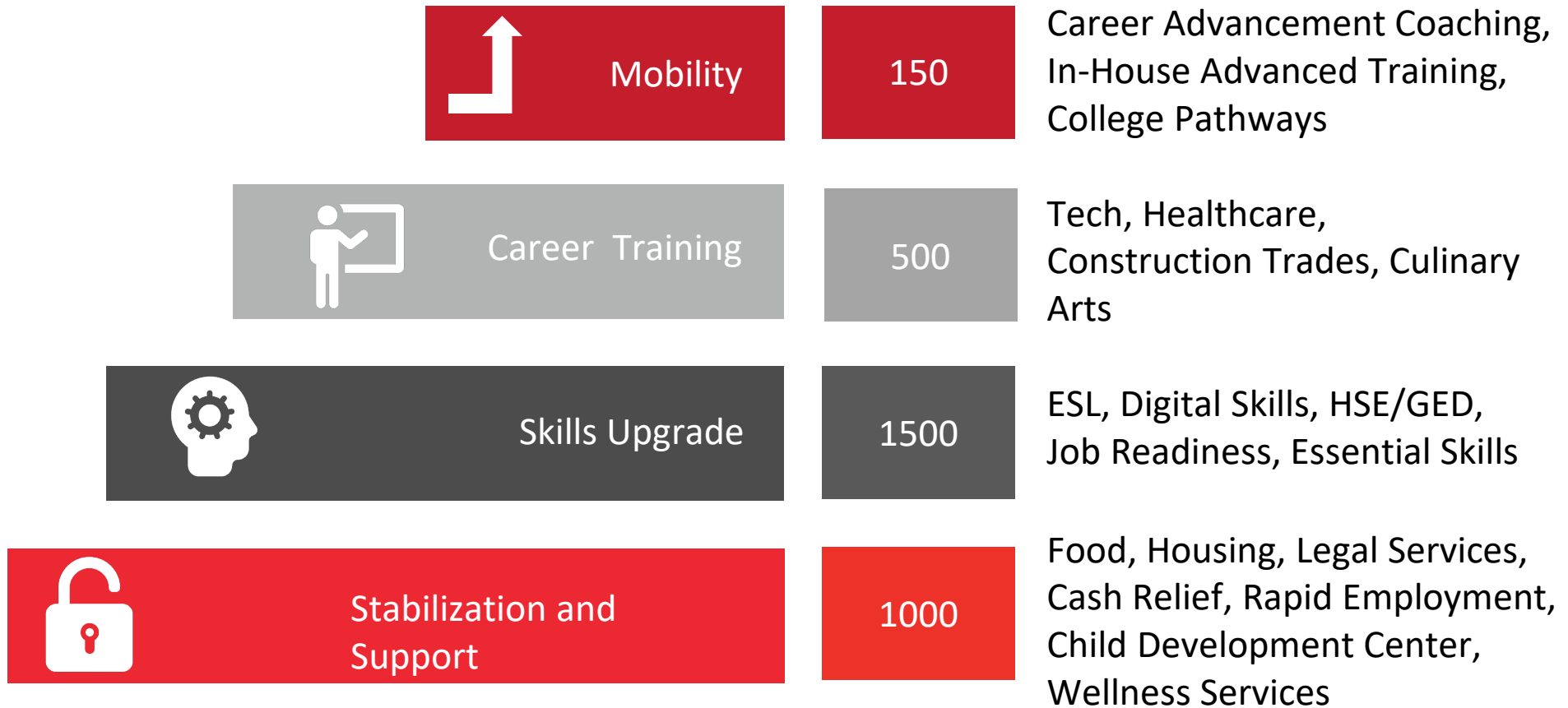


Locations – Career Centers and Training

- **Menlo Park**
 - Headquarters, all programs delivered
 - Rapid Employment
- **East Palo Alto**
 - Rapid Employment
- **South San Francisco**
 - Rapid Employment
 - Medical Assistant Career Training
- **San Jose**
 - Rapid Employment
 - Medical Assistant Career Training
 - Information Technology Career Training
 - Culinary Arts (Mt. View)
- **Redwood City (North Fair Oaks)**
 - Rapid Employment



JobTrain Scope of Services - 2023



Hosted Partners

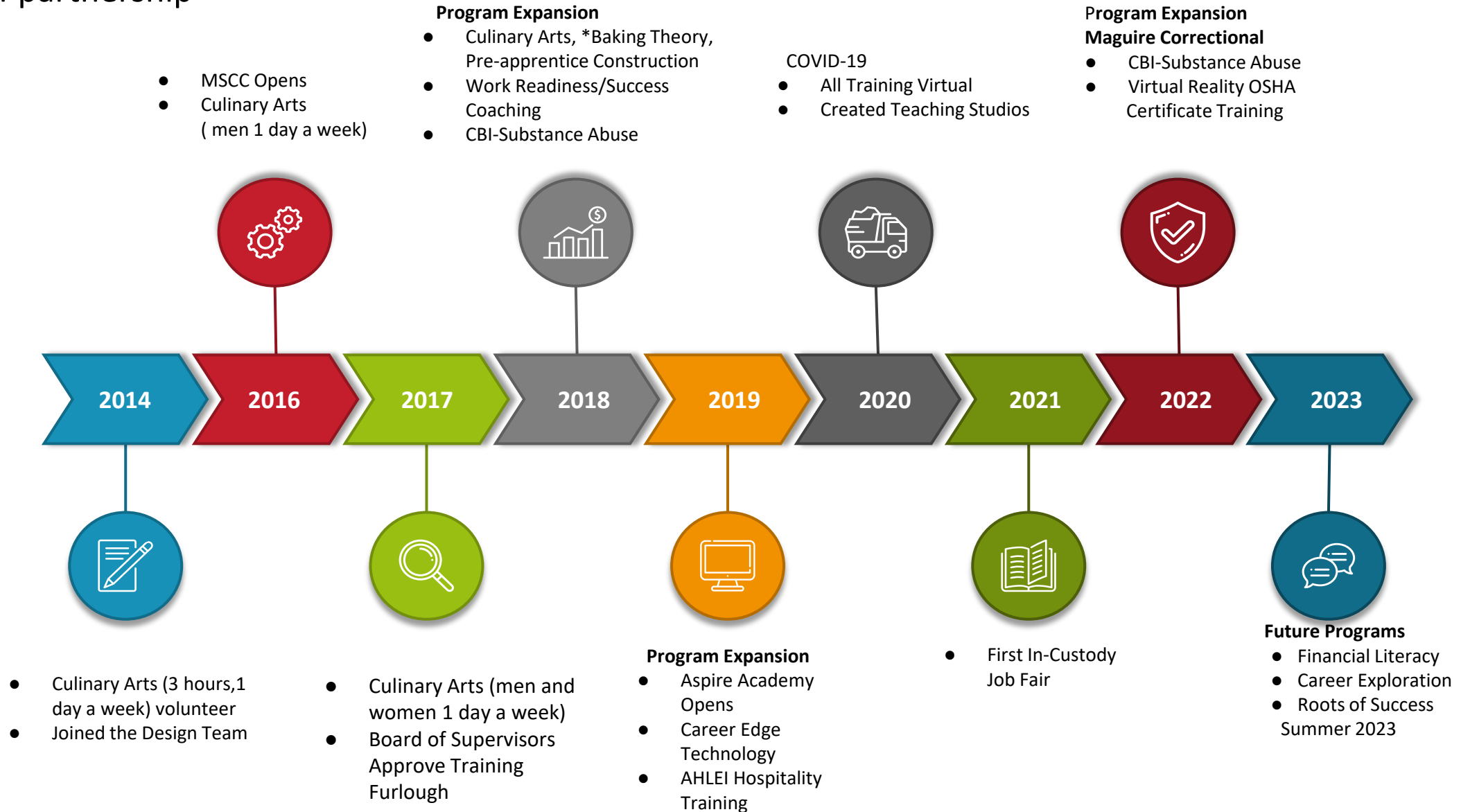


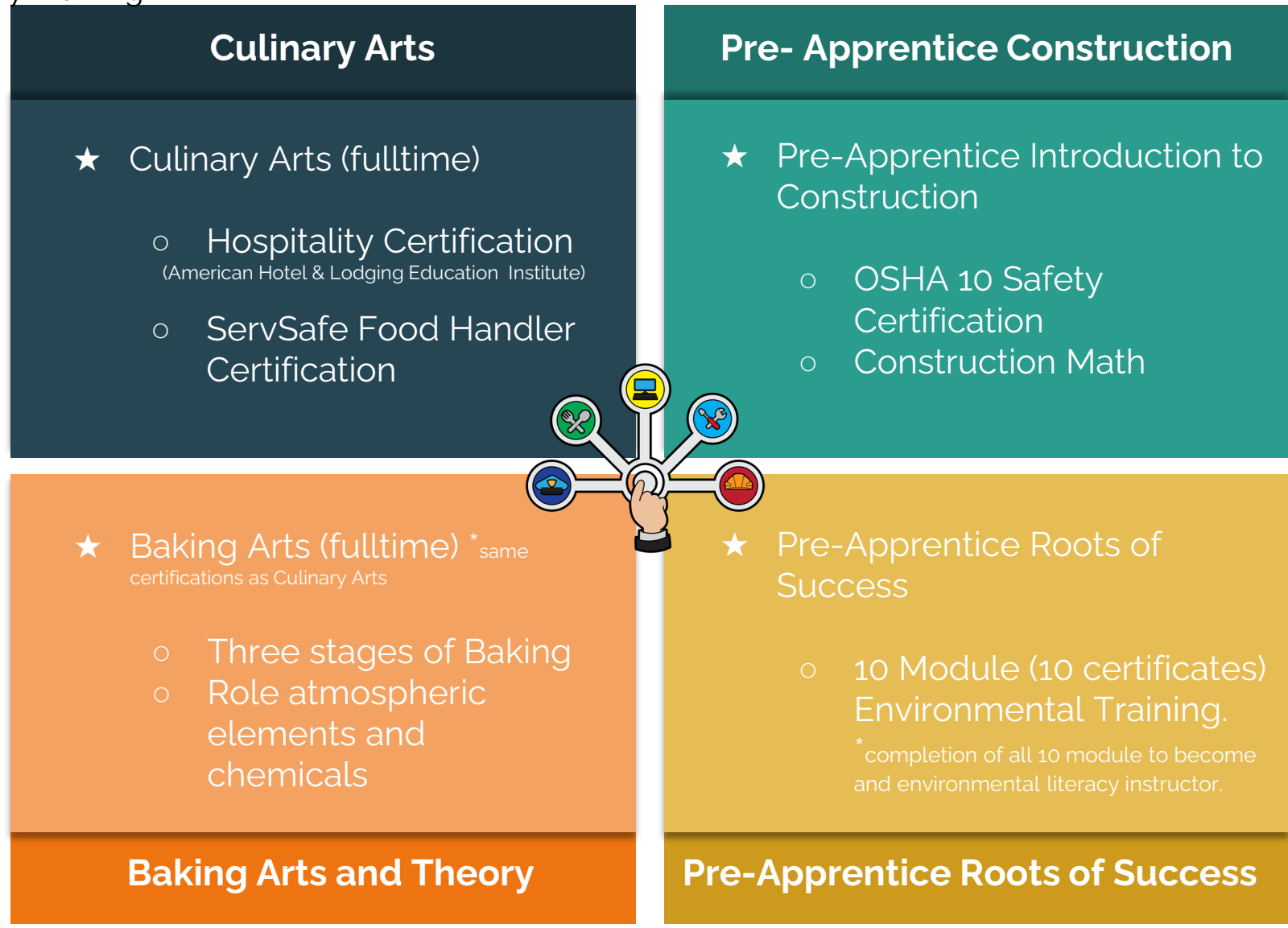
Center for Economic Mobility – Coming Fall 2025



Partnership San Mateo County Sheriff's Department

Timeline of partnership





Pre-Apprentice Construction Workspace

JobTrain Table Design

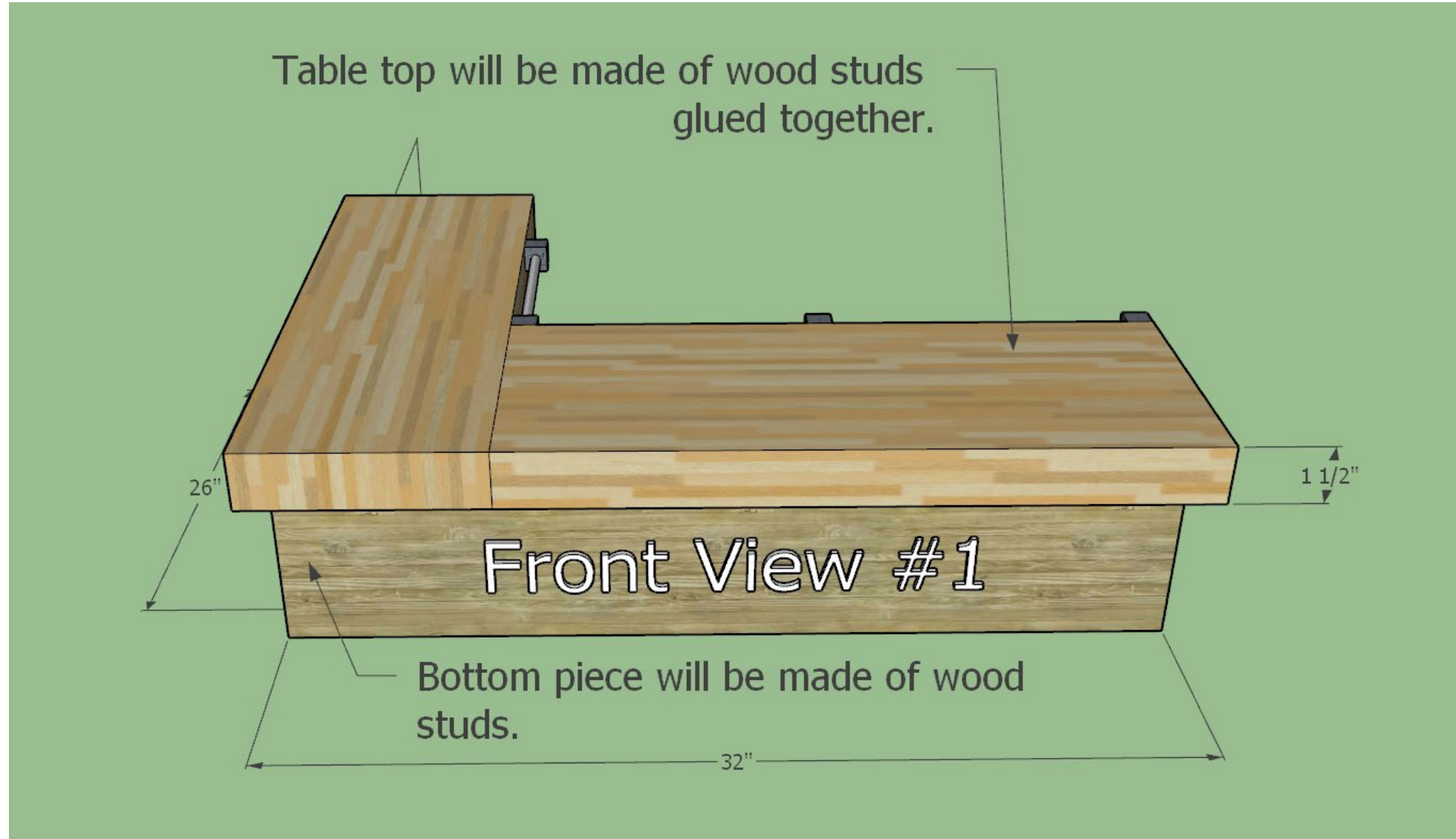
A special table was designed and constructed to provide the most realistic instruction and training for the trainees

Constructed with:

Weight:

Safety Features:

Process/Procedures
e.g. Counting Nails (in and out); tool safety, etc....



Classes and Workshops

Workshops

- Job Readiness and Soft Skills Workshops including:
 - Resume Prep
 - Job Searching
 - Interview Prep
- Behaviors of a successful employee
- Workplace Communication
- Conflict resolution

Specialty Classes

- Cognitive Behavior Intervention (CBI) for Substance Abuse

1 on 1 Sessions

- Success Coaching



Technology & Tools

- ❑ **Digital Literacy**
- ❑ **Career EDGE (web-portal technology)**
 - ❑ Resume Simulator
 - ❑ Interview Simulator
 - ❑ Skills Assessment
 - ❑ Career Interest Inventory
- ❑ **Virtual Reality Simulation Training (augmented reality technology)**
 - ❑ Pre-Apprentice Construction (alternative to some tool use)





Legal Awareness - Know Your Rights

- **Working with each person to discuss how they can honestly disclose their criminal record while at the same time discussing how they have made changes and how they have prepared themselves to be ready for full-time employment.**
 - New Laws - How do they affect your employment opportunities?
 - Know your Rights - What is an employer allowed to ask?
 - How to answer tough questions about your background

Partner Referrals:

- Free Live Scan Background checks
- Expungement assistance

JobTrain is committed to teaching people the skills they need to find and retain meaningful work that propels them forward in life. We meet people where they are and help them get to where they want to be.





JobTrain Career Pathway Training

2023



MEDICAL ASSISTANT

- Students learn medical terminology, billing, and coding; learn how to take patients' vital signs; giving injections (IM, ID, & subQ); Venipunctures; doing ECGs; dose calculations and metric conversions; receive CPR certification. Graduates are prepared for certification.
- Location: Menlo Park (Day or Night), San Jose
- Certifications:
 - CPR Certification
 - Optional: Profession Industry Certification: NCCT-National Certification Of Competency Testing

Career Opportunities:

- Medical Offices
- Optometrist Offices
- Wellness Centers
- Surgical Center
- Other Medical Specialty and Outpatient facilities

** Background check mandatory.*

*** Must complete 160 hours externship*



Certified Nursing Assisting

- Students learn communication skills, patient care, and emergency procedures through hands-on clinical work and are prepared for the California state exam for Certification as a Nurse Assistant. Graduates are qualified for employment in skilled nursing and extended care facilities.
- Location: Menlo Park (Day) Hybrid Instruction (Online/In-person)
- Certifications:
 - State of California Certified Nurse Assistant
 - Home Health Aid Certification
 - CPR Basic Life Support-American Heart Association
 - JobTrain Certificate of Achievement

Career Opportunities:

- Certified Nurse Assistant
- Reproductive Health Specialist
- Employment in skilled nursing, extended care facilities, and home health care agencies and registries.
- CNA's are employed in acute hospital settings, though further training is required by most



BUILDING MAINTENANCE

- The training program is an overview of basic skills for maintaining and managing interior/exterior of housing communities in a first-rate condition. Students will be shown how to perform repairs and upgrades on painting, drywall installation, plumbing, electrical and finished work. There will be computer-based curriculum activities.
- Location: Menlo Park

Career Opportunities:

- Building Maintenance Tech
- Facility Maintenance
- Property Maintenance
- Janitorial Maintenance
- Non-Union Contractors



Carpentry Pre-apprenticeship

- The construction course offers an introduction to construction and environmental training. Students are trained in basic general construction skills as well as HAZWOPER (hazardous waste operations). Students will gain a strong foundation in construction, green building, and forklift instruction.
- Location: Menlo Park (Day or Night), San Jose
- Certifications:
 - JobTrain Certification of Achievement
 - Forklift instruction and Certification
 - HAZWOPER Training and Certification
 - Confined Space Training
 - CPR Certification
 - OSHA 10-Hour Safety Training and Certification
 - HILTI Powder Actuated Certification*
 - 15 Hour Disaster Site Worker Training*

Career Opportunities:

- Both Union and non-union carpenters, Drywall, Ironworkers, Electricians, Plumbers, Apprenticeship programs, and general Labor occupations.
- Environmental Health and Safety Firms and Companies
- Material Handling Opportunities



CULINARY ARTS

- The Culinary Arts Program at JobTrain is an introduction to professional cooking. Students will learn all the basic rules of working in a commercial kitchen and will be prepared for an entry-level job in the industry. To accommodate social distancing, the Culinary Arts class will currently be taught as a hybrid of online classes and hands-on, in-person skills labs in JobTrain's commercial kitchen. The Culinary Arts class will prepare students through hands-on instruction, lectures, reading assignments, workshops, and group projects.
- Locations: Menlo Park, Mountain View
- Certifications:
 - National Restaurant Association ServSafe
 - National Hotel & Lodging Education Institute (Hospitality Certification)
- Baking Theory (at Maple Street Correctional Center)

Career Opportunities:

- Corporate dining centers (such as the companies that serve Google, Facebook, etc.)
- Hotels, Country Clubs
- Restaurants,
- Prep Cooks
- Self-Employed – food truck, caterer
- Hospitals, Colleges



IT SERVICES & SUPPORT

- This foundational course for careers in the technology field will prepare graduates for entry-level desktop support, help desk, and technical customer service jobs. This certificate program introduces people to troubleshooting and customer service, networking, operating systems, system administration, automation, and security—all the fundamentals of IT support.
- Location: Online
- Certifications:
 - Google IT Support Professional Certification (must complete all modules)
 - Cyber Security
 - Tech Sales

Career Opportunities:

- IT Support Technician
- Help Desk Specialist
- IT Desktop Support Tech
- Foundation for additional Certifications (NETWORK, Security, etc)